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Applicant: William Wheeler et al.  
Serial No: 09/825,450  
Confirmation No: 1789  
Filed: April 3, 2003  
For: METHOD AND APPARATUS FOR MAIL  
MANAGEMENT  
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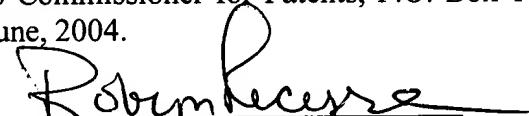
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**CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8(a)**

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

In response to the Office Action mailed March 24, 2004, please amend the above-identified application as follows:

**Amendments to the Specifications** begin on page 2 of this amendment.

**Amendments to the Drawings** begin on page 3 of this amendment and include both an attached replacement sheet and an annotated sheet showing changes.

**Amendments to the Claims** are reflected in the listing of claims that begins on page 4 of this amendment.

**Remarks** begin on page 13 of this amendment.